

Cc: admin@keepmobile.org.uk
Subject: Keep Mobile - Letter of Appreciation

Finchampstead Pa
FBC Centre,

Finchampstead
RG40 4ES

27th April 2023

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To the Councillor's, Community, and residents,

I would like to draw attention to the fantastic service being offered by **KEEP MOBILE**.
I have recently been diagnosed with advanced cancer, as this is my second time round, it regrettably won't be my last.
As such, I will be dependent on the
team at **Keep Mobile** to get through chemo treatments, hospital appointments and all other journeys needed during
this time.

My personal experience came about a few weeks ago when I was scheduled to attend an eye screening appointment at
the Wokingham Community Hospital.

As luck would have it, no-one in my support network was available to assist with taking me to the appointment, forcing
me to investigate alternative options.

I might add, that at this point I had just been advised of my diagnosis and was descending into a state of frustration and
depression.

Knowing I would be requiring help and didn't know how or who I could turn to in this time of need on this occasion.

A friend of mine mentioned Dial-a-Ride and, in desperation I ventured down the route of contacting the office and
registering. I was immediately reassured of

assistance available and managed to arrange transport to and from the appointment as required.

On the day, Naheel the appointed driver arrived punctually, took my temperature, and ensured I was securely buckled
into my seat. Ever the professional, he was polite,
courteous, and got me to and from my destination safely and efficiently. Greeting me with a great big smile for my
return home.

The mini-van was spotlessly clean, and clearly in ship shape order as there were no rattles or loose fittings.

I was impressed that Naheel demonstrated the same principals in his manner and attitude to the other drivers on the
road as he afforded me.

I cannot begin to tell you the relief I felt, in not only having found a service to assist me in my time of need, but a sense
of freedom at not having to be reliant on those in and around me.

I champion this service and the funding behind it. Knowing as I do the importance and relief it gives to our community. I
would be happy to attend one of your meetings and make a
personal plea to the community to help better understand why this service is so important, and if possible, help in a
fund raising event to bring more awareness and understanding
in what this service brings to our less abled and challenged residents.

With thanks and very best wishes

Yours Faithfully,